

H&S DECORATING SPECIALISTS LTD

QUALITY POLICY

Introduction

As a provider of Interior and Exterior Decorating and Maintenance Services H&S Decorating Specialists Ltd is committed to delivering high quality services to our customers through this Quality Policy and the development, implementation and continual improvement of our Integrated Management System.

Quality Policy

Our Management System underpins everything that we do for our customers.

As a company we are committed to:

- Establishing Quality Objectives and plans appropriate to the needs of the company that enable us to meet customer requirements and wherever possible enhance customer satisfaction
- Satisfying all applicable requirements whether these be customer, regulatory or industry codes of practice that affect the delivery of products and services to our customers
- Continually improving our integrated management system through regular monitoring of its performance, planned internal and UKAS accredited external audits, and management reviews
- Ensuring that all our staff have the necessary training and competences to deliver quality services to our customers
- Communicating this Policy and the importance of meeting customer, statutory and regulatory requirements to our staff and others involved in delivering our products and services

Policy Review and Accessibility

This Policy is reviewed for continuing suitability annually, or when it is no longer valid, by H&S Directors and is available to customers, potential clients and the public on our website, and in printed form on request.

Signed: _____



Michael Higgins, Managing Director

Dated: January 2023