

**H&S DECORATING SPECIALISTS LTD**

**QUALITY POLICY**

**Introduction**

As a provider of Interior and Exterior Decorating and Maintenance Services H&S Decorating Specialists Ltd is committed to delivering high quality services to our customers through this Quality Policy and the development, implementation and continual improvement of our Integrated Management System.

**Quality Policy**

Our Management System underpins everything that we do for our customers.

As a company we are committed to:

- Establishing Quality Objectives and plans appropriate to the needs of the company that enable us to meet customer requirements and wherever possible enhance customer satisfaction
- Satisfying all applicable requirements whether these be customer, regulatory or industry codes of practice that affect the delivery of products and services to our customers
- Continually improving our integrated management system through regular monitoring of its performance, planned internal and UKAS accredited external audits, and management reviews
- Ensuring that all our staff have the necessary training and competences to deliver quality services to our customers
- Communicating this Policy and the importance of meeting customer, statutory and regulatory requirements to our staff and others involved in delivering our products and services

**Policy Review and Accessibility**

This Policy is reviewed for continuing suitability annually, or when it is no longer valid, by H&S Directors and is available to customers, potential clients and the public on our website, and in printed form on request.



Signed: \_\_\_\_\_

**Michael Higgins, Managing Director**

**Dated: January 2024**